

BSNL BROADBAND INTERNET SERVICE TERMS AND CONDITIONS

(Applicants are requested to read the following terms and conditions before signing the application for Broadband Services):

GENERAL:

1. Subject to the acceptance of the application and technical feasibility, BSNL will endeavour to provide the Broadband Services as soon as possible.
2. A Demand note will be issued to the customer for depositing the charges payable as per the tariff plan selected for enabling the customer to pay the same before commencement of the service.
3. The contract with BSNL for the provision of the Broadband service will be for a minimum period from the date of commencement in accordance with the tariff plan opted.
4. The data rates as shown as downstream or upstream are applicable only to last mile. However, BSNL shall not be responsible for lesser download or upload data rates caused by the accessed website status or the international gateway or the media.
5. Customers are free to choose their own modem from out of type approved models (refer BSNL portal www.bsnl.co.in for details).
6. All IP addresses assigned will be Dynamic/Static as the case may be.
7. The Broadband connection will be withdrawn in case the customer surrenders BSNL telephone line.
8. Shifting of Broadband connections is subject to the technical feasibility and would be done on payment of the applicable shifting charges.
9. The subscriber is required to fully comply with the provisions of the Indian Telegraph Act 1885, Indian Telegraph Rules and the Information Technology Act 2000 made there under and any amendments or replacements made thereto from time to time.

OTHER CONDITIONS:

1. Billing for the service will be included in the normal b-fone bill. The billing cycle shall be same as b-fone billing cycle etc.
2. No migration is allowed to the lower tariff till the expiry of the committed period.

RIGHT TO TERMINATE SERVICE:

1. BSNL reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in the manner which would adversely impact BSNL or BSNL's Network.
2. The customer shall be responsible for using the service only for Legal and appropriate purposes.
3. BSNL reserves the right to terminate the services in the event of non-payment of bills issued by BSNL in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of customers.

DISCLAIMER:

1. BSNL will exercise all reasonable care in providing the services, but it is not responsible for interruption in service due to power failures, equipment malfunctions or acts of natural calamity.
2. BSNL is not responsible for subscriber's computer hardware and software or areas of the internet not under the control. BSNL does not warrant privacy, security or efficiency of the internet.
3. BSNL is not responsible for actions taken by its customers or others as a result of its services.
4. BSNL is not responsible for material, any person (including household members of the customer) may receive or transmit via the internet, or for anything bought or sold via the internet, or for any other result of an action taken by anyone using the service.

Place:

Signature

Date:

Name (with Tele.No.)

Annexure

Modem on outright purchase				
	Modem			
Ports	Type-I	Type-II	Type-III	
Ethernet	One	One	Four	
Wi-Fi	---	One	---	
USB	One	---	---	
Charges(Rs.)	1200	1800	1200	

(SALES TAX EXTRA)